

October 10, 2011

Louie Sharp  
Sharp Auto Body  
227 W. State Road  
Island Lake, IL 60042

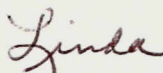
Dear Louie:

Now that I have had the "opportunity" to use your services twice in the past year, I cannot delay any further in letting you know how much I appreciate your first rate customer service and excellent auto body work.

Each time that I have brought a car to you, I have felt well taken care of. Your employees keep us in the loop as the work goes on, while we drive around in your free loaner car, and the work is always done on the date we have been promised. I only wish I would get this type of service from my doctor, or some of my suppliers. But it is not a perfect world! I do applaud you in trying to make the part of the world you are responsible for the best it can be!

I would not hesitate to recommend your services to anyone who needs an efficient body shop with free loaner cars, great customer service and excellent work! Have them give me a call!

Sincerely,



Linda Polhemus  
Custom Sewing Innovations